Hyperoptic
Total Wi-Fi®

Make your Wi-Fi unstoppable

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Welcome to Hyperoptic Total Wi-Fi®

Total Wi-Fi is our Wi-Fi mesh service, which includes our Wi-Fi extender, the Minihub. In this guide, you'll find everything you need to set up your Minihub and start enjoying your new Total Wi-Fi service.
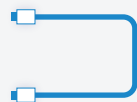
What's in the box

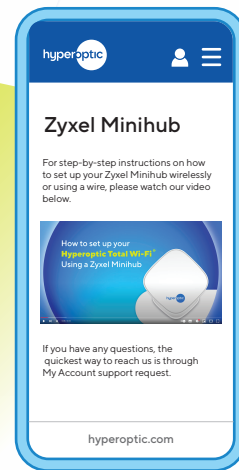|			
Minihub and stand	Power supply	Ethernet cable	Welcome booklet

Get connected now!

Watch our **video guide** to setting up your Hyperhub Total Wi-Fi®. Simply use your mobile phone camera to scan the QR code or visit **hyperoptic.com/zyxel-minihub**

Scan to watch!

Zyxel Minihub

For step-by-step instructions on how to set up your Zyxel Minihub wirelessly or using a wire, please watch our video below.

How to set up your **Hyperoptic Total Wi-Fi®** Using a Zyxel Minihub

If you have any questions, the quickest way to reach us is through My Account support request.
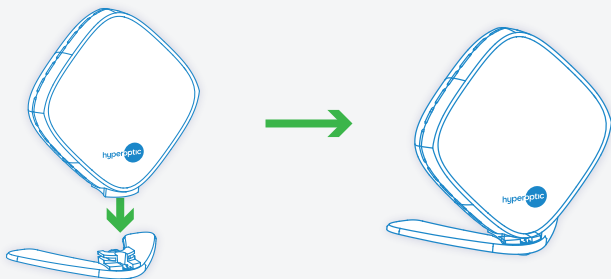
hyperoptic.com

Option 1: Setting up your Minihub wirelessly

Don't forget to make sure your **Hyperoptic router** is up and running before setting up your Minihub!

1 Connect the stand

Clip the stand into the bottom of the Minihub.

2 Place your Minihub

Put your Minihub in the area where you want to extend your Wi-Fi coverage.

Room 1   Room 2   Need Wi-Fi here

3 Plug in and power up

Plug in the power supply and switch on the Minihub. Wait for about 2 minutes.

The power ⏻ LED will light up steady green.

4 Download the MPro Mesh app

Scan the relevant QR code to download the app from your app store. Then log into the app, press the + next to 'Mesh Devices' on the 'Home' page. Press 'Use WiFi' and follow the instructions.
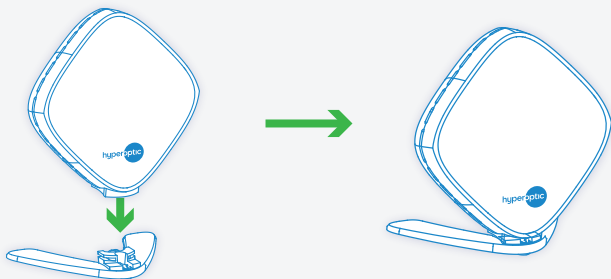
🔍 MPro Mesh

GET IT ON
Google Play

Available on the iPhone
App Store
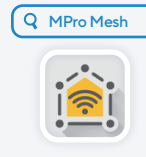
Option 2: Setting up your Minihub with a wire

Don't forget to make sure your **Hyperoptic router** is up and running before setting up your Minihub!
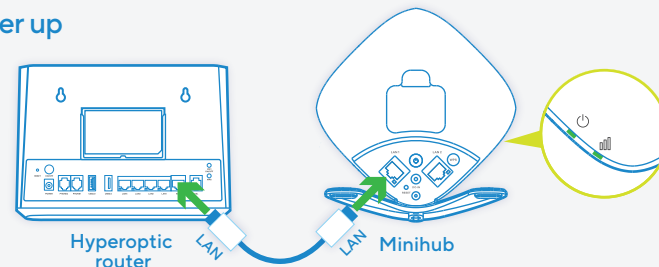
1 Connect the stand

Clip the stand into the bottom of the Minihub.

2 Plug in and power up

Plug in the power supply and use the Ethernet cable to connect the Hyperhub router LAN port to the Minihub LAN port.

Hyperoptic router   LAN   LAN   Minihub

3 Set up Total Wi-Fi

Switch on the Minihub, wait until the Power ⏻ and Link LEDs are steady green. Then unplug the power lead and Ethernet cable from the Minihub.

4 Place your Minihub

Put your Minihub in the space where you want to extend your Wi-Fi coverage. Plug in the power supply and switch on the Minihub. Wait for about 2 minutes until the Link LED is steady green.

Room 1   Room 2   Need Wi-Fi here

What the lights on your Minihub mean

POWER	Green	**On** - Power is on / Total Wi-Fi configuration is complete **Blinking** - Minihub is starting up / Total Wi-Fi configuration in progress
	Red	**On or slow blinking** - Minihub detects an issue **Fast blinking** - We are upgrading your Minihub firmware

⚠ **If everything is plugged in and all lights are off, or the red light is on 20 mins after set-up, please get in touch.**

LINK	**Minihub connected wirelessly**	
	Green	**On** - The connection to Hyperhub is good
	Red	**On** - The signal is too weak. Please move your Minihub closer to your Hyperhub
	Minihub connected with a wire	
	Green	**On** - The connection to Hyperhub is good

WI-FI	Green	**On** - Wi-Fi is ready **Blinking** - Data transmitting **Off** - Wi-Fi is disabled

Safety instructions

In order to keep your connection running smoothly and avoid any potential safety risks, it's important that you treat your Hyperoptic equipment properly and make sure it's placed in the right location.

Please take a look at our tips below and make sure you're following proper guidance when it comes to your Total Wi-Fi Minihub extender.

- Minihubs should be kept indoors, far away from sources of heat and/or direct sunlight (e.g. radiators, oven hobs etc.).
- Minihubs should be kept on a flat surface, clear of clutter (e.g. a desk or cabinet) or wall-mounted, ensuring that there is adequate air circulation around the device.
- Please do not place the device on soft fabric, furniture or items that limit the air circulation (e.g. carpet or rugs, inside cupboards, on/behind sofas etc.).
- Minihubs should be kept far away from any electrical appliances with strong magnetic or electric outputs (e.g. microwaves, fridges, Bluetooth devices etc.).
- Minihubs should be kept away from liquids and damp areas. It's very important to keep your devices dry, without the possibility of liquid spilling onto or into them.
- Please do not use flammable substances on or around your devices and keep them away from any potentially flammable atmospheres, such as a garage or a workshop.
- Please ensure that all cables are not twisted, pulled or wrapped tightly.
- Clean Minihubs with a soft, dry cloth only. Never use liquids or solvents.
- Please only use the power supply included with your Minihub.

Need help?

? Visit our online help pages to find answers to frequently asked questions: **hyperoptic.com/help**

⚙ If your service is not working, **scan the QR code** to find our step-by-step guide to restoring service quickly

🖱 Prefer to get in touch with our Customer Support team? You can find all the ways to contact us at **hyperoptic.com/contact-us**

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We're **in your corner**

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