Report and Financial Statements

Year Ended

31 December 2020

Company Number 07222543

Report and financial statements for the year ended 31 December 2020

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Directors

D Tobak

R Woodward

Registered office

Kings House, 174 Hammersmith Road, London, W6 7JP

Company number

07222543

Auditor

BDO LLP, 55 Baker Street, London, W1U 7EU

Strategic report for the year ended 31 December 2020

The directors present their strategic report on Hyperoptic Limited (the "Company") together with the audited financial statements for the year ended 31 December 2020.

Principal activity

The Company's principal activity during the year was to develop facilities for the provision of high-speed internet broadband through fibre optic cabling.

Business review

Turnover for the year was £51.7m (2019: £39.2m) an increase of 32% (2019: 46%). This represents revenue from subscribers in new homes passed as well as an increase in penetration in the existing network. The gross profit margin increased to 82% (2019: 81%) due to the increased efficiencies of the core network as the Company achieves scale in terms of nationwide coverage and takes advantage of the underlying reduction in operating cost base. The operating loss for the year of £31.9m (2019: £39.9m) was driven by the group's planned expansion strategy, predominantly related to people and the increasing network coverage. The Company has continued to grow its network and has invested heavily in growing its homes passed footprint in the year investing £57.8m (2019: £59.3m) in the fibre network. The Company is well positioned to continue the expansion of the network into new sites within existing cities as well as expanding into new cities in the UK.

Financial key performance indicators

The Company's key financial performance indicators are set out below:	2020 £'m	2019 £'m
Revenue	51.70	39.20
Gross profit	42.31	31.72
Gross profit margin	81.8%	80.9%
EBITDA	(12.18)	(24.77)

^{*}EBITDA represents the operating loss for the period plus depreciation and amortisation

Principal risks and uncertainties

Risk	Mitigation
Health and safety The Company is involved in activities and	The health and safety of people is the primary focus of

The Company is involved in activities and environments that have the potential to cause serious injury to its stakeholders, or to damage property, the environment or its reputation. It is reliant on a large subcontracted workforce operating to the Company's high standards and procedures.

the Company. In order to control risk and prevent harm, the Company is focused on achieving the highest standards of health and safety management. This is achieved by establishing effective health and safety procedures and ensuring that effective leadership and organisational arrangements are in place to operate these procedures.

Strategic report (continued) for the year ended 31 December 2020

Principal risks and uncertainties (continued)

Risk Mitigation

Coronavirus

The current Coronavirus pandemic may affect the Company's ability to continue growing the network at the existing rate due to staff illness and possible travel restrictions on engineers. Furthermore, the Company may be unable to connect new customers if access to their premises is restricted, and the Company may experience delays and shortages in its materials supply chain.

The board of directors (the "Board") and the Company are monitoring the situation closely. Where possible staff are able to work from home, and engineers have been provided with guidance for safe working practices. The Company has engaged with its suppliers to ensure that it maintains several months' supply of materials for the continuing rollout of the network.

Market risk

Demand for the services of the Company may be vulnerable to sudden economic downturns, a lack of confidence in the housing market and the broader economy, reductions in government and private sector spending, regulatory developments (including building and fire regulations) and increases in costs.

The Company's strategic focus is on those market sectors in which a competitive advantage is maintained and that have the most potential for profitable growth. Members of the leadership team participate in political, economic and regulatory forums to maintain effective working relationships with the government and regulatory authorities.

Brexit

The impact of Brexit continues to create uncertainty in the UK economy. This may result in general uncertainty in the economy leading to customers delaying purchasing decisions. It may also increase the level of counter-party credit and currency risk faced by the Company.

The Group continues to monitor the impact of Brexit and has developed plans to respond to a range of potential scenarios. This includes specific plans that cater for changes in market conditions, complications with the movement and availability of the workforce, pressure on the supply chain, delays in delivery of materials and components, changes in exchange rates and pricing impact of increased tariff and commodity costs. The Company has analysed the supply chain and does not see a significant impact on current or future projects. The Company does not deliver any contract, projects or services to any other country in the EU.

Competition

The broadband telecom sector is highly competitive with low margins. If it does not compete effectively in its market sectors, the Company runs the risk of losing market share. While service quality, capability, reputation and experience are considered in customer decisions, price often remains the key determining factor.

The Company mitigates competitive risk by seeking to target projects where it has a competitive advantage and can manage its costs and risks. The risk profile of every project is assessed at the planning stage to determine whether it is in line with the strategic objectives of the Company before approval of the project is given.

Strategic report (continued) for the year ended 31 December 2020

Principal risks and uncertainties (continued)

Risk Mitigation

Project delivery

Execution of projects involves professional judgement in estimating, planning, design and construction, often in complex environments. The Company's projects could encounter difficulties that could lead to cost and time overruns, lower revenues, litigation or disputes.

The Company's activities are guided by operating throughout the project lifecycle. These, combined with comprehensive management oversight, the risk management process, project reviews, quality audits, peer reviews and customer feedback help mitigate the risk to successful project delivery.

Liquidity (financial risk)

Liquidity risk arises from the Company's management of working capital and the finance charges and principal repayments on its debt instruments. It is the risk that the Company will encounter difficulty in meeting its financial obligations as they fall due, and could affect its ability to invest, win work or pay dividends.

The Company manages liquidity such that it always has sufficient liquidity to meet its liabilities when due. The Company continually monitors and stress tests its liquidity position. Funding arrangements are reviewed regularly and approved by the Board.

Credit risk

Credit risk is the risk of financial loss to the Company if In order to manage the credit risk, the directors set credit a customer or counterparty to a financial instrument fails to meet its contractual obligations. The principal credit risk for the Company arises from its trade debtors.

limits for customers, and actively monitor customers that do not pay on time.

Appointing and retaining talent

The success of the Company is dependent on being able to attract and retain people that have the necessary experience and expertise. Competition for high quality people is intense.

The Company knows that its people are at the heart of its on-going success. It seeks to offer marketcompetitive remuneration (which is reviewed regularly), training and career development opportunities, and to be an attractive and engaging employer.

Regulatory Risk

There is a risk that regulation imposed by Ofcom, the National Cyber Security Centre ("NCSC") and other regulatory bodies could put constraints on the Company's operating model in complying with those regulations causing increased cost and operational disruption.

The Company proactively manages regulatory risk and engages policy and regulatory development at many levels. The Company maintains relationships with a diverse set of suppliers in order to mitigate against specific NCSC High Risk Vendor decisions.

Strategic report (continued) for the year ended 31 December 2020

Principal risks and uncertainties (continued)

Systems, data, cyber security & GDPR

A loss of key systems through a lack of resilience or an information security breach or attack, could impact the successful delivery of projects and lead to a loss of confidential data, damaging the Company's reputation and brand.

Robust controls and procedures are in place to monitor the performance of the Company's systems and to identify and mitigate external threats. The Company is continually developing and upgrading its IT infrastructure, software and cyber threat and assessment capabilities. The Company continues to develop and enhance its data protection procedures in line with regulations.

Section 172 statement

The directors of the Company act in the way they consider, in good faith, will be most likely to promote the success of the Company for the benefit of its members as a whole, and in doing so have regard (amongst other matters) to:

- (a) the likely consequences of any decision in the long term,
- (b) the interests of the Company's employees,
- (c) the need to foster the Company's business relationships with suppliers, customers and others,
- (d) the impact of the Company's operations on the community and the environment,
- (e) the desirability of the Company maintaining a reputation for high standards of business conduct, and
- (f) the need to act fairly as between members of the Company.

Strategy and business model

The Board believes it has established a strategy and business model that promotes long-term value for shareholders.

Hyperoptic is building a full fibre broadband network. It works with freeholders, developers, property managers and residents to bring award-winning services to residential and business developments, delivering a future-proof connection that increases the attractiveness and value of each property. Hyperoptic broadband is already available at selected sites in 57 UK towns & cities. The business model will deliver long term value by connecting new sites, towns and cities and increasing penetration rates at existing sites.

Shareholder needs and expectations

The Board of the Company acts within the powers granted by the Thunderbird Topco Limited shareholder agreement. The Company's strategy and budgets are approved by the Thunderbird Topco Limited Board, which is controlled by representatives of the shareholders. There is a monthly reporting process and regular feedback from the shareholders.

Stakeholder and social responsibilities

The Board takes into account wider stakeholder and social responsibilities and their implications for long-term success. The wider stakeholder community has been identified as the employees, customers, suppliers and regulators.

Health and Safety

The Board remains committed to the effective management and monitoring of health and safety and to providing a safe working environment for all employees and partners and to keeping members of the public with whom the Company comes into contact free from harm. Health and Safety remains a key strategic priority to further enhance the Company's performance and to develop the leadership skills and behaviour required to achieve a positive and high performing culture.

Strategic report *(continued)* for the year ended 31 December 2020

Employees

The Board recognises the importance of engaging employees to help them make their fullest contribution to the business, which is fundamental to achieving the Company's strategy and long-term objectives. Hyperoptic uses a variety of media to inform employees about the Company's development and prospects and seeks and listens to employees' views and opinions.

The Company's annual "Kick off Meeting", which is open to all employees, is the forum by which the Chief Executive informs and updates staff on the Company's performance plans and future outlook and provides employees with an opportunity to provide feedback, ask questions, or to seek clarification, on the Company's purpose, goals and direction.

There is a quarterly "pulse" survey to check employee engagement and satisfaction, which is reviewed by the Board and senior leadership team to produce action plans to address areas of concern and improve staff retention. The Company is committed to improving the skills of employees through training and development and through nurturing a culture in which employees feel valued for their contribution and motivated to achieve their full potential.

Customers

The Company aims to treat its customers fairly and do business with them in a sustainable way. It constantly strives to exceed its customers' expectations and it monitors customer satisfaction and feedback using Trustpilot surveys. On occasions where the Company falls short it offers reasonable compensation (including automatic compensation in line with Ofcom guidance) and has a comprehensive complaints code published on its website.

Suppliers

The Company aims to treat its suppliers fairly and do business with them in a sustainable way. It also has a responsibility to make sure that its suppliers operate with high ethical standards.

The Company's procurement department works closely with its supply base to ensure it understands the way in which those businesses operate. The Company has conducted relevant business continuity planning in relation to significant risks, to minimise business disruption from its supply base.

The Company is committed to doing all it can to assist in the eradication of slavery and human trafficking. It has a zero-tolerance approach to any slavery or human trafficking activity within its business or in its supply chain.

Regulators and industry forums

The Company operates under General Conditions of Entitlement (the "GCs") (established by Ofcom in accordance with the Communications Act 2003). There are three broad sections of the GCs: Network Functioning Conditions; Numbering and Technical Conditions; and Consumer Protection Conditions. The directors have established policies to ensure that the Company complies with these obligations as well as other requirements from voluntary codes. As requirements evolve or new ones are established, the Company reviews them and kicks off work streams to ensure that processes are amended accordingly.

The Company is engaged with policy and regulatory development at many levels. This ranges from the CEO having meetings with the Secretary of State, other Ministers and the Chair of Ofcom to the policy team interfacing at senior and working levels with DCMS, Ofcom and the Office of the Telecoms Adjudicator ("OTA"). The OTA are independent of Ofcom and primarily deal with major or strategic issues affecting the rollout and performance of Openreach products and services.

Risk management

The board seeks to embed effective risk management, considering both opportunities and threats, throughout the organization. The Board has established a risk committee to own the Company's risk management framework and ensure it identifies and addresses all relevant risks in order to execute and deliver the Company's agreed strategy. The principal risks and their mitigations are listed in the Strategic Report on pages 2-5.

The board is mindful of all stakeholder's risk tolerance and risk appetite when setting strategy and carefully determine the extent of risk exposure, especially in the areas of the Company's supply chain, project delivery and liquidity, that the stakeholders will accept.

Strategic report (continued) for the year ended 31 December 2020

Corporate Governance

The Board of Hyperoptic Limited is governed by the Thunderbird Topco Limited shareholder agreement.

The Board members have a collective responsibility and legal obligation to promote the interests of the Company and are collectively responsible for defining corporate governance arrangements.

The Board is supported by committees drawn from the senior leadership that have the necessary skills and knowledge to help the Board discharge their duties and responsibilities effectively.

Good governance supports open and fair business, ensures that the Company has the right safeguards in place and makes certain that every decision it takes is underpinned by the right considerations. Whilst Board oversight is always maintained, key decisions are made by the individuals and committees with the most appropriate knowledge and industry experience. Each Board member has a clear understanding of their accountability and responsibilities.

The Board receives regular and timely information (at least monthly) on all key aspects of the business including health and safety, risks and opportunities, the financial performance of the business, strategy, operational matters, market conditions and sustainability, all supported by Key Performance Indicators (KPIs).

Key financial information is collated from the Company's various accounting systems. The Company's finance function is appropriately qualified to ensure the integrity of this information and is provided with the necessary training to keep up to date with regulatory changes. Financial information is currently externally audited by BDO LLP on an annual basis.

This Strategic report was approved by order of the Board on 12 August 2021.

—DocuSigned by: Richard Woodward

R Woodward

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Director

Report of the directors for the year ended 31 December 2020

The directors present their report together with the audited financial statements for the year ended 31 December 2020

Future developments

The future developments of the business are discussed in the Strategic report on page 2.

Results and dividends

The statement of comprehensive income is set out on page 16 and shows the loss for the year. The directors do not recommend payment of a dividend (2019: £Nil).

Directors

The directors of the Company during the period and subsequent to the reporting period were:

B Ivanovic (Resigned 22 January 2020)

D Tobak

P White (Appointed 22 January 2020, Resigned 16 April 2021)

R Woodward (Appointed 16 April 2021)

Directors' indemnities and insurance

The Company's Articles of Association provide for the indemnification of its directors and the company secretary to the extent permitted by the Companies Act 2006 and other applicable legislation, out of the assets of the Company, in the event that they incur certain expenses in connection with the execution of their duties. In addition, and in common with many other companies, the Company has directors' and officers'

liability insurance, in respect of certain losses or liabilities to which officers of the Company may be exposed in the discharge of their duties.

Information included in the strategic report

As permitted by s414C(11) of the Companies Act, certain directors' report requirements of Schedule 7 of the 'Large and Medium-sized Companies and Groups (Accounts and Reports) Regulations 2008 relating to the Company's engagement with employees have been included in the Strategic Report on page 6.

Financial instruments

The Company policy is to minimise the financial risks of interest rate volatility. The Company uses interest rate swap arrangements to fix the interest rate on a minimum of 50% and maximum of 110% of the principal outstanding on the £500m loan facility. As of 31 December 2020, the loan facility had a hedge of 53% on the principal outstanding on the loan. These cash flow hedges were effective monthly, matching the interest period of the loan facility. Management does not consider the unhedged proportion of the loan facility to be a significant risk to the business.

Borrowings due to fellow group companies are at a fixed interest rate. The payment of interest is deferred and will continue to be deferred on an ongoing basis.

Research and development

The Company continues to invest in the development of both its website and its internal network management and customer relationship management software. Costs in respect of this development have been capitalised on the balance sheet.

Report of the directors (continued) for the year ended 31 December 2020

Streamlined Energy and Carbon Reporting ("SECR")

With effect from this year, the Company is required to report on energy consumption and Greenhouse Gas ("GHG") emissions and energy consumed, under the Streamlined Energy and Carbon Reporting regulations.

UK kWh and CO₂e Scope 1 and Scope 2 emissions

The total energy consumption for the Company in the latest financial year for scope 1 and 2 emissions was 9,054,280 kWh. The activities that generated this energy consumption, their individual volumes and related emissions were as follows:

Energy type	Definition	Total energy	Calculated CO ₂
		use (kWh)	emissions
			(tonnes of CO ₂ e)
Transport	Emissions from combustion of fuel for	8,953,508	2,152.5
	transport purposes		
Electricity	Emissions from purchased electricity	81,587	19
Gas	Emissions from combustion of gas	19,185	3.5

Quantification and reporting methodology

Energy usage information (gas and electricity) has been obtained from energy suppliers. The emissions have been calculated by using the UK Government GHG Conversion Factors for Company Reporting for the year 2020.

Energy efficiency actions

In the period covered by the report, the Company tested a number of electric vehicles to understand their use and limitations. However, due to the limitations on range and re-charging facilities, the company has not been able to make a commitment to switch to electric vehicles at the present time. No other energy efficiency work has been undertaken.

During the next year, the Company intends to continue to review the feasibility of using low-emission vehicles in its fleet for future replacement.

Intensity ratio

The majority of emissions created by the Company are from the fuel use in its vehicle fleet. The main use of this fleet is to install network equipment so the chosen metric is the total emissions divided by the capex spent in £ millions. This is felt to be the correct metric to reflect ongoing vehicle use in future years as it will account for any increase or reduction in business activity as well as any reduced emissions as the vehicle fleet is changed.

As the capex spend for 2020 was £67 million, the metric for the period 1st January 2020 to 31st December 2020 was 32 Tonnes of CO₂ emitted for each £1 million of capex spent.

As this is the first year of reporting, there are no comparisons of change from previous years.

Branch office

The Company has a branch office in Belgrade that provides support services.

Report of the directors (continued) for the year ended 31 December 2020

Equal opportunities

The Company is an active equal opportunities employer and promotes an environment free from discrimination, harassment and victimisation, where everyone receives equal treatment and career development regardless of age, gender, nationality, ethnic origin, religion, marital status, sexual orientation or disability. All decisions relating to employment practices are objective, free from bias and based solely upon work criteria and individual merit.

The Company has for many years focused on fostering a diverse and inclusive working environment and has implemented specific development programmes to assist business leaders in engaging further with their teams and in demonstrating the contribution that each individual can make to the success of the Company. The Company is committed to growing a diverse pool of talent for purposes of long term succession planning.

The Company gives full and fair consideration to applications for employment made by disabled people and encourages and assists the recruitment, training, career development and promotion of disabled people. The Company endeavours to retain and adjust the environment of employees who become disabled during the course of their employment.

Post balance sheet events

The outbreak of a novel coronavirus ("COVID-19") continues to spread throughout the world and has adversely impacted global and local commercial activity and contributed to the significant volatility in financial markets. The outbreak has caused a significant business disruption and impacted the growth of the Company due to lockdowns across the UK.

A further lockdown was declared in January 2021.

The Company continues to monitor the impact of the COVID-19 outbreak closely and expects a recovery in the business activity following the easing of the current lockdown. The impact on going concern is disclosed in note 1.

Auditor

All of the current directors have taken all the steps that they ought to have taken to make themselves aware of any information needed by the Company's auditor for the purposes of their audit and to establish that the auditor is aware of that information. The directors are not aware of any relevant audit information of which the auditor is unaware.

BDO LLP have expressed their willingness to continue in office and a resolution to re-appoint them as auditor will be proposed at the next annual general meeting.

Approved by the Board of Directors on 12 August 2021 and signed on its behalf by:

DocuSigned by:

Kichard Woodward

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R Woodward

Director

Statement of directors' responsibilities for the year ended 31 December 2020

Directors' responsibilities

The directors are responsible for preparing the strategic report, the directors' report and the financial statements in accordance with applicable law and regulations.

Company law requires the directors to prepare financial statements for each financial year. Under that law the directors have elected to prepare the financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards and applicable law). Under company law the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the Company and of the profit or loss of the Company for that period.

In preparing these financial statements, the directors are required to:

- select suitable accounting policies and then apply them consistently;
- make judgements and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Company will continue in business.

The directors are responsible for keeping adequate accounting records that are sufficient to show and explain the Company's transactions and disclose with reasonable accuracy at any time the financial position of the Company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the Company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Independent auditor's report

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF HYPEROPTIC LIMITED

Opinion on the financial statements

In our opinion the financial statements:

- give a true and fair view of the state of the Company's affairs as at 31 December 2020 and of its loss for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice;
 and
- have been prepared in accordance with the requirements of the Companies Act 2006.

We have audited the financial statements of Hyperoptic Limited ("the Company") for the year ended 31 December 2020 which comprise the statement of comprehensive income, the statement of financial position, the statement of changes in equity, the statement of cash flows and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Independence

We are independent of the Company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Directors' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the Company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Directors with respect to going concern are described in the relevant sections of this report.

Other information

The directors are responsible for the other information. The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Independent auditor's report (continued)

Other information (continued)

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Other Companies Act 2006 reporting

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Strategic report and the Directors' report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Strategic report and the Directors' report have been prepared in accordance with applicable legal requirements.

In the light of the knowledge and understanding of the Company and its environment obtained in the course of the audit, we have not identified material misstatements in the Strategic report or the Directors' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of Directors' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of Directors

As explained more fully in the Statement of Directors' Responsibilities, the Directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Directors are responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Directors either intend to liquidate the Company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Independent auditor's report (continued)

Auditor's responsibilities for the audit of the financial statements (continued)

Extent to which the audit was capable of detecting irregularities, including fraud

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

- We obtained an understanding of the legal and regulatory frameworks that are applicable to the Company
 and determined that the most significant frameworks which are directly relevant to specific assertions in
 the financial statements are those relating to the reporting framework, the Companies Act 2006 and
 relevant tax compliance regulations.
- We assessed how the Company is complying with legal and regulatory frameworks by making enquiries of management and those responsible for legal and compliance procedures. We corroborated our enquiries through our review of board minutes and papers provided to the board.
- We communicated relevant legal and regulatory frameworks and potential fraud risks to all engagement team members and remained alert to any indications of fraud or non-compliance with laws and regulations throughout the audit.
- We assessed the susceptibility of the company's financial statements to material misstatement, including
 how fraud might occur, by meeting with management to understand where they considered there was a
 susceptibility to fraud.
- Our audit planning identified fraud risks in relation to management override and revenue recognition. We
 considered the processes that the Group has established to address risks identified, or that otherwise
 prevent, deter and detect fraud, and how management monitors such processes.
- We challenged management's assessments, assumptions and evaluated data used as the basis for making estimates to assess whether judgements made in making accounting estimates are indicative of potential bias by management.
- We designed our audit procedures to detect irregularities, including fraud. Our procedures included journal
 entry testing with a focus on large or unusual transactions based on our knowledge of the business,
 enquiries with group management, and focussed testing on revenue and expenditure transactions.

Our audit procedures were designed to respond to risks of material misstatement in the financial statements, recognising that the risk of not detecting a material misstatement due to fraud is higher than the risk of not detecting one resulting from error, as fraud may involve deliberate concealment by, for example, forgery, misrepresentations or through collusion. There are inherent limitations in the audit procedures performed and the further removed non-compliance with laws and regulations is from the events and transactions reflected in the financial statements, the less likely we are to become aware of it.

A further description of our responsibilities is available on the Financial Reporting Council's website at: https://www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Independent auditor's report (continued)

Use of our report

This report is made solely to the Company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the Company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Company and the Company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Julian Frost

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Julian Frost (Senior Statutory Auditor)

For and on behalf of BDO LLP, statutory auditor

London

12 August 2021

BDO LLP is a limited liability partnership registered in England and Wales (with registered number OC305127).

Statement of comprehensive income for the year ended 31 December 2020

	Note	2020 £'000	2019 £'000
Turnover	3	51,699	39,205
Cost of sales		(9,384)	(7,487)
Gross profit		42,315	31,718
Distribution costs Administrative expenses Other operating income	6	(4,487) (70,349) 651	(4,049) (68,358) 752
Operating loss	6	(31,870)	(39,937)
Interest receivable and similar income Interest payable and similar expenses Fair value movement on interest rate swap	7 14	14 (13,162) (1,425)	114 (24,026) (2,550)
Loss before taxation		(46,443)	(66,399)
Taxation on loss	8	-	(167)
Loss and other comprehensive loss for the year		(46,443)	(66,566)

All amounts recognised relate to continuing activities.

Statement of financial position at 31 December 2020

Company number 07222543	Note	2020 £'000	2020 £'000	2019 £'000	2019 £'000
Fixed assets					
Tangible assets	9		172,295		125,387
Current assets					
Stock	10	6,738		4,441	
Debtors	11	8,997		22,404	
Cash at bank and in hand		65,667		33,136	
		81,402		59,981	
Creditors: amounts falling due		01,402		00,001	
within one year	12	(56,444)		(61,454)	
Net current assets / (liabilities)			24,958		(1,473)
Creditors: amounts falling due after more than one year	13		(321,304)		(201,522)
Net liabilities			(124,051)		(77,608)
Capital and reserves					
Called up share capital	15		60,965		60,965
Share premium account	20		184		184
Profit and loss account	20		(185,200)		(138,757)
Shareholders' deficit			(124,051)		(77,608)

The financial statements were approved by the board of directors and authorised for issue on 12 August 2021.

DocuSigned by:

Kichard Woodward

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R Woodward **Director**

The notes on pages 20 to 30 form part of these financial statements.

Statement of changes in equity For the year ended 31 December 2020

	Share capital £'000	Share premium £'000	Accumulated losses £'000	Total £'000
Balance at 1 January 2019	36,214	184	(72,191)	(35,793)
Loss for the financial year	-	-	(66,566)	(66,566)
Total comprehensive loss	-	-	(66,566)	(66,566)
Shares issued in business combination	24,751	-	-	24,751
Total transactions with owners, recognised directly in equity	24,751	-	-	24,751
Balance as at 31 December 2019	60,965	184	(138,757)	(77,608)
	Share capital £'000	Share premium £'000	Accumulated losses £'000	Total £'000
Balance at 1 January 2020	60,965	184	(138,757)	(77,608)
Loss for the financial year	-	-	(46,443)	(46,443)
Total comprehensive loss	-	-	(46,443)	(46,443)
Balance as at 31 December 2020	60,965	184	(185,200)	(124,051)

Statement of cash flows for the year ended 31 December 2020

	2020	2019
	£'000	£'000
Cash flows from operating activities		
Loss for the financial period	(46,443)	(66,566)
Adjustments for: Depreciation	19,695	15,163
Amortisation of issue costs on long-term loans	19,095	11,542
Interest income	(14)	(114)
Interest expense	13,162	12,469
Fair value movement on swaps	1,425	2,550
Taxation expense	-	167
Increase in inventory	(2,297)	(1,221)
Decrease/(increase) in receivables	13,407	(2,749)
(Decrease)/increase in payables	(6,420)	8,012
	(7,485)	(20,747)
Interest neid	(13,332)	(12.460)
Interest paid Tax paid	(63)	(12,469) (167)
rax paid		
Net cash utilised in operating activities	(20,880)	(33,383)
Cash flows from investing activities Acquisition of fixed assets Capitalised staff costs Interest received	(42,045) (24,558) 14	(39,286) (23,524) 114
Net cash utilised in investing activities	(66,589)	(62,696)
Cash flows from financing activities		
Proceeds from issuance of equity	-	24,751
Issue of long-term loans	120,000	266,500
Repayment of long-term loans	-	(157,570)
Issue costs on new long-term loans	-	(12,296)
Net cash generated from financing activities	120,000	121,385
Net increase in cash and cash equivalents	32,531	25,306
·	·	•
Cash and cash equivalents at the beginning of the period	33,136 ————	7,830
Cash and cash equivalents at the end of the period	65,667	33,136
		

The notes on pages 20 to 30 form part of these financial statements.

Notes forming part of the financial statements for the year ended 31 December 2020

1 Accounting policies

Hyperoptic Limited is a private company, limited by shares and domiciled in England and Wales. The registered office is set out on the contents page 1. The nature of the Company's operations and its principal activities are set out in the strategic report.

These financial statements have been prepared in accordance with FRS 102, 'The Financial Reporting Standard applicable in the UK and the Republic of Ireland' and the Companies Act 2006. The preparation of financial statements in compliance with FRS 102 requires the use of certain critical accounting estimates (see note 2). It also requires management to exercise judgement in applying the Company's accounting policies.

The following principal accounting policies have been applied:

Going concern

At the end of the reporting period the Company has current assets in excess of its current liabilities by £24,958,000 (2019: liabilities exceeded assets by £1,473,000) and total liabilities in excess of total assets by £124,051,000 (2019: £77,608,000).

Subsequent to the year-end the Company has continued to face significant disruption in the business due to government's lockdown in view of the outbreak of the Coronavirus. The directors have prepared a cash flow forecast covering a period of 12 months from the date of these Financial Statements.

The demand for broadband services increased during the lockdown, however, the movement restrictions caused operational limitations for the Company to expand its network and service new customers. The directors have performed a stress test of the Company's cash flow forecasts for next 12 months and believe that any cash flow needs of the Company can be covered through the existing cash balances and the significant undrawn loan facility available to the Company. Under the stressed scenario, the Company expects the recovery of business activities towards the end of 2021.

The directors have assessed the conditions precedent required to be met in order to drawdown further loans and consider that the Company is in a strong position to meet such conditions precedent. Moreover, the covenants are also likely to be met comfortably over the going concern assessment period.

In addition, the Company has received a letter of support from its ultimate parent company and a commitment that amounts owing to group undertakings of £26,166,000 will not be recalled for a period of at least 12 months from the date of these financial statements.

Given the facts and circumstances, the directors believe that the Company will have sufficient funds to continue for the foreseeable future. Therefore, they consider it appropriate to prepare the financial statements on a going concern basis.

Tangible fixed assets and depreciation

Tangible fixed assets are stated at cost less depreciation. Costs capitalised include internal personnel costs incurred to bring the network asset up to working condition. Depreciation is provided at rates calculated to write off the cost of fixed assets, less their estimated residual value, over their expected useful lives.

Notes forming part of the financial statements for the year ended 31 December 2020 (continued)

1 Accounting policies (continued)

Depreciation rates applied

Leasehold improvements - 20% straight line
Network asset - 10% straight line
Physical infrastructure asset - 5% straight line
Software - 20-25% straight line
Motor vehicles - 20% straight line
Office equipment - 25% straight line

At each reporting date fixed assets are reviewed to determine whether there is any indication that those assets have suffered an impairment loss to recognise. If there is an indication of possible impairment this is recognised immediately in the income statement.

Revenue

Revenue is attributable to the sale of high speed Internet broadband and the installation of the infrastructure related to that provision. Revenue is recognised net of sales tax and discounts when the amount of revenue can be reliably measured.

Installation fees are recognised evenly over the period of the contract.

Revenue from internet and broadband services provided to residential customers is recognised on a monthly basis commencing when the services are provided.

Government Grants

Grants are accounted for under the accruals model as permitted by FRS102.

Grants of a revenue nature are recognised within profit or loss in the same period as the related expenditure. This includes the Government Coronavirus Job Retention Scheme ("Furlough") and grants from the Serbian government for safeguarding employment. The Company has not directly benefited from any other forms of government assistance.

Derivative instruments

The Company uses interest rate swaps and floor contracts to adjust interest rate exposures. The fair value of interest rate swap and floor contracts are determined by calculating the present value of the estimated future cash flows based on observable yield curves.

Financial instruments

Financial assets, other than investments and derivatives are initially measured at transaction price and subsequently held at cost, less any impairment. Derivatives are initially recognised at fair value and are also recognised at fair value in subsequent periods. Movements in fair value are recognised in profit or loss in the Statement of Comprehensive Income. Financial liabilities are initially measured at transaction price and subsequently held at amortised cost.

Operating leases

Rentals under operating leases are charged to the statement of comprehensive income on a straight line basis over the lease term.

Benefits received and receivable as an incentive to sign an operating lease are recognised on a straight line basis over the period until the date the rent is expected to be adjusted to the prevailing market rate.

Notes forming part of the financial statements for the year ended 31 December 2020 (continued)

1 Accounting policies (continued)

Holiday pay accrual

A liability is recognised to the extent of any unused holiday pay entitlement which has accrued at the balance sheet date and carried forward to future periods. This is measured at the undiscounted salary cost of the future holiday entitlement so accrued at the balance sheet date.

Stock

Stock is valued at the lower of cost and net realisable value after making due allowance for obsolete and slow-moving items. Cost is based on the cost of purchase on a first in, first out basis.

Customer Acquisition Costs

The directly attributable costs of acquiring customers is capitalised and amortised on a straight-line basis over the expected life of the customer. The expected life of a customer is estimated to be 36 months. These customer acquisition costs have been capitalised within prepayments.

Taxation

The tax expense for the period comprises current and deferred tax. Tax is recognised in the statement of comprehensive income, except that a charge is attributable to an item of income or expense recognised as other comprehensive income or to an item recognised directly in equity is also recognised in other comprehensive income or directly in equity respectively.

The current income tax charge is calculated on the basis of tax rates and laws that have been enacted or substantively enacted by the reporting date.

Deferred tax assets and liabilities are calculated at the tax rates expected to be effective at the time the timing differences are expected to reverse.

Deferred tax assets and liabilities are not discounted.

Foreign currencies

Monetary assets and liabilities denominated in foreign currencies are translated into sterling at rates of exchange ruling at the reporting date.

Transactions in foreign currencies are translated into sterling at the rate ruling on the date of the transaction.

Exchange gains and losses are recognised in the statement of comprehensive income.

2 Significant judgements and estimate

The preparation of financial statements under FRS 102 requires management to make judgements, estimates and assumptions which affect the application of certain accounting policies and reported amounts in the financial statements. The areas requiring a higher degree of complexity or judgement or where the effect of assumptions or estimates are significant to the financial statements are detailed below:

Useful economic life of tangible fixed assets

The Company depreciates the tangible fixed assets over their useful economic lives which reflects management's estimate for the period that the Company intends to derive future economic benefits from the use of those tangible fixed assets. Changes in the expected level of usage of technological developments could affect the useful economic lives and residual value of these assets. This could affect the future depreciation charge of these assets. The carrying amount of the Company's tangible fixed assets are disclosed in note 9 to the financial statements.

Notes forming part of the financial statements for the year ended 31 December 2020 (continued)

3 Turnover

All turnover arose from the Company's principal activities within the United Kingdom.

4 Employees

	2020 £'000	2019 £'000
Staff costs including directors' remuneration, consist of:	2000	~ ~ ~ ~
Wages and salaries	46,503	41,938
Social security costs	3,907	3,750
Pension costs	869	940
Less: costs capitalised	(25,106)	(23,524)
	26,173	23,104

During the year the company claimed government grants of £472,000 relating to the Coronavirus Job Retention Scheme.

The average monthly number of employees, including directors, during the year was 1,251 (2019: 1,179), split as follows:

	2020 Number	2019 Number
Directors	2	2
Head office	208	132
Customer services	111	67
IT and Systems	53	29
Marketing and Sales	129	162
Network and Field	748	787
	1,251	1,179

5 Key management and directors remuneration

Key management personnel include all directors and senior executives of the Company, who together have authority and responsibility for planning, directing and controlling the activities of the group. The total compensation paid to key management personnel for services provided to the Company was £1,721,970 (2019:£2,415,030). The Company paid into the pension scheme for 9 (2019:10) key management personnel.

The directors remuneration for the period was:

·	2020 £'000	2019 £'000
Emoluments	556	661

Emoluments of the highest paid director was £334,000 (2019: £661,460). Company pension contributions of £12,000 (2019: £8,858) were made to a defined contribution scheme on their behalf.

Notes forming part of the financial statements for the year ended 31 December 2020 *(continued)*

6 Operati	ing loss	2020 £'000	2019 £'000
This ha	s been arrived at after charging/(crediting):		
•	ation of tangible fixed assets - owned by the Company remuneration:	19,695	15,163
	- Audit services	137	85
	- Tax services	62	57
Operati	ng lease expense	2,288	2,334
Differer	ice on foreign exchange	28	(46)
Other in	ncome	(651)	(752)
	come relates to the receipt of service level credits from a supplie from the Serbian government for safeguarding employment of £38		£752,000) and

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•		2020 £'000	2019 £'000
	Amounts due to group undertakings Interest due on loans	- 13,162	3,683 8,786
	Amortisation of loan issue costs	-	11,557
		13,162	24,026
8	Taxation on loss on ordinary activities	2022	2040
	Analysis of tax charge in the year	2020 £'000	2019 £'000
	Current tax		
	UK corporation tax Foreign corporation tax – current period	-	167
	Total current tax	-	167

Notes forming part of the financial statements for the year ended 31 December 2020 (continued)

8 Taxation on loss on ordinary activities (continued)

Factors affecting tax charge for the year

The tax assessed for the year is higher than (2019: higher than) the standard rate of corporation tax in the UK. The differences are explained below:

	2020 £'000	2019 £'000
Loss on ordinary activities before tax	(46,443)	(63,849)
Loss on ordinary activities multiplied by standard rate of corporation tax in the UK of 19% (2019: 19%)	(8,824)	(12,131)
Effects of: Expenses not deductible for tax purposes Deferred tax not recognised and other adjustments Remeasurement of deferred tax for changes in tax rates Company relief surrendered Foreign tax suffered	3,821 6,732 (1,590) - (139)	6,696 4,785 - 650 167
Total tax charge for year		167

Factors that may affect future tax charges

The Company has an unrecognised deferred tax asset arising from its unrelieved trading losses and fixed asset timing differences, which has not been recognised due to the uncertainty over the level and timing of profits in the future. The unrecognised deferred tax asset is made up as follows:

	2020 £'000	2019 £'000
Unrecognised deferred tax asset	20,110	12,326

The unrecognised deferred tax asset relates to unrelieved trading losses available to carry forward £50,738,315 (2019: £38,617,138), fixed asset timing differences £54,788,717 (2019: £33,511,233) and other timing differences of £316,674 (2019: £378,603).

In November 2020, the Prime Minister announced that he intended to cancel the future reduction in corporation tax rate from 19% to 17%. Therefore, deferred taxes at the balance sheet date have been restated to be measured at 19%.

Notes forming part of the financial statements for the year ended 31 December 2020 *(continued)*

9 Tang	ible assets						
	Leasehold Improvements £'000	Network Asset £'000	Physical Infrastructure Access £'000	Software £'000	Motor Vehicles £'000	Office Equipment £'000	Total £'000
Cost At 1 January 2020					_		
-	1,299	122,973	25,064	10,873	6	2,840	163,055
Additions	1,958	47,691	10,158	5,447		1,349	66,603
At 31 December 2020	3,257	170,664	35,222	16,320	6	4,189	229,658
Depreciation At 1 January 2020	427	26,380	1,517	8,100	6	1,238	37,668
Charge for the year	442	14,662	1,498	2,324	-	769	19,695
At 31 December 2020	869	41,042	3,015	10,424	6	2,007	57,363
Net book value At 31 December 2020	2,388	129,622	32,207	5,896		2,182	172,295
At 31 December 2019	872	96,593	23,547	2,773		1,602	125,387
10 Sto	ck					2020 £'000	2019 £'000
CPI	Ξ, switch and mateι	rial stock				6,738	4,441
11 Del	otors						
						2020 £'000	2019 £'000
Tra	de debtors					2,226	3,994
	er debtors					953	1,246
	ounts owed by grou	up undertakin	gs			54	12,626
Pre	payments and accr	ued income				4,176	3,251
	Γ recoverable					1,588	1,287
							22,404

Notes forming part of the financial statements for the year ended 31 December 2020 (continued)

12	Creditors: amounts falling due within one year		
	,	2020 £'000	2018 £'000
		£ 000	£ 000
	Trade creditors	9,282	5,304
	Amounts owed to group undertakings	26,166	38,788
	Corporation tax	(162)	(99)
	Other taxation and social security	1,117	957
	Accruals and deferred income	15,441	13,431
	Pension payable	427	415
	Other creditors	235	145
	Derivative financial instruments (note 14)	3,938	2,513
		56,444	61,454

On 1 January 2020 the interest payable on the intercompany loan from JHW Bidco Ltd was reduced to a rate of 0% per annum (2019:12%). Interest due for the period to 31 December 2020 of £nil (2019: £3,789,302) is included within amounts owed to group undertakings. In December 2020 debt relating to the loan from JHW Bidco Limited of £15,000,000, accumulated interest, and other outstanding balances was assigned to another group company. The amounts from group undertakings are interest free and repayable on demand.

13 Creditors: amounts falling due after more than one year

	2020 £'000	2019 £'000
Loan	321,000	201,000
Accruals and deferred income	107	375
Other creditors	197	147
	321,304	201,522

In November 2019 the Company entered into a loan facilities agreement of £500m with an additional £35m revolving credit facility. The facility bears interest at LIBOR plus a 3.5% margin during the draw down period, with repayment falling due on 1 November 2026. The Company drew down £201m of the debt facility in the prior period. In March 2020 the Company drew down £60m from the existing syndicated debt facility and in December 2020 the Company drew down a further £60m.

Notes forming part of the financial statements for the year ended 31 December 2020 (continued)

14	Financial instruments		
		2020	2019
		£'000	£'000
	Financial assets that are debt instruments measured at amortised cost		
	Trade debtors	2,226	3,994
	Other debtors	2,541	2,533
	Amounts due from group undertakings	54	12,626
	Financial liabilities measured at fair value through the statement of other comprehensive income		
	Interest rate swaps	(3,938)	(2,513)
	Financial liabilities measured at amortised cost		
	Bank loan	(321,000)	(201,000)
	Trade creditors	(9,282)	(5,304)
	Accruals	(12,384)	(10,142)
	Amounts owed to group undertakings	(26,166)	(38,895)
	Other creditors	(662)	(560)

The Company purchased interest rate swaps to manage interest risk volatility on firm future commitments. The fair value of these derivative financial instruments has been calculated by discounting the expected future cash flows at prevailing interest rates.

15 Share capital

	Allotted, called up and fully paid			
	2020	2019	2020	2019
	Number	Number	£'000	£'000
Ordinary shares of £1 each	60,965,344	60,965,344	60,965	60,965

16 Commitments under operating leases

As at 31 December 2020, the Company had commitments under non-cancellable operating leases as set out below:

20.011.	Land and buildings 2020 £'000	Land and buildings 2019 £'000	Other operating leases 2020 £'000	Other operating leases 2019
In under one year In one to five years Later than five years	1,704 4,642 3,641	1,946 5,191 4,523	1,573 1,666 -	1,406 1,361 -
Total	9,987	11,660	3,239	2,767

Notes forming part of the financial statements for the year ended 31 December 2020 (continued)

17 Net debt reconciliation

	1 January 2020	Cashflows	Non-cash movements	31 December 2020
	£'000	£'000	£'000	£'000
Cash and cash equivalents Bank Loans Interest accrued but not yet paid Interest rate swaps	33,136 (201,000) (1,551) (2,513)	32,531 (120,000) - -	958 (1,425)	65,667 (321,000) (593) (3,938)
Total	(171,928)	(87,469)	(467)	(259,271)

There are no restrictions over the use of the cash and cash equivalents balances which comprises cash at bank and in hand, and bank overdrafts.

18 Related party transactions

The Company has taken advantage of the exemption conferred by FRS 102 Section 33 "Related Party Disclosures' paragraph 33.1A not to disclose transactions with group companies on the grounds that 100% of the voting rights in the Company are controlled by the group.

The only related party transaction not covered is the rental of the Company's Serbian office premises from a director of the ultimate parent company. This totalled £70,000 in the year (2019: £70,000). This is rented on an arm's length basis at prevailing market rent. The balance outstanding due by the Company to the director as at the year end was £52,500 (2019: £nil).

19 Controlling party

100% of the share capital is held by the Company's immediate parent company JHW Bidco Limited a company registered in England and Wales. The Company's ultimate parent company is Thunderbird Topco Limited, a company registered in Jersey. Thunderbird Topco Limited is controlled by KKR.

20 Reserves

Share premium account

Share premium includes amount subscribed on issue of equity shares in excess of the nominal value, net of any issue costs.

Profit and loss account

Profit and loss account represents cumulative profits or losses, net of dividends paid and other adjustments.

Notes forming part of the financial statements for the year ended 31 December 2020 (continued)

21 Non-adjusting Subsequent Events

The outbreak of a novel coronavirus ("COVID-19") continues to spread throughout the world and has adversely impacted global and local commercial activity and contributed to the significant volatility in financial markets. The outbreak has caused a significant business disruption and impacted the growth of the Company due to lockdowns across the UK.

A further lockdown was declared in January 2021.

The Company continues to monitor the impact of the COVID-19 outbreak closely and expects a recovery in the business activity following the easing of the current lockdown. The impact on going concern is disclosed in note 1.